HIGH · RESOLUTION

AVT Airborne Sensing GmbH

Quality Policy

UNI EN ISO 9001

In a statement of principles, the management has defined its Quality Policy as follows:

AVT-Airborne Sensing GmbH (AVT-AS) aims to provide its customers with the products and services to be delivered, in the areas of photogrammetry, laser scanning and geoinformation, in the agreed scope of services, in the agreed quality and at a fair price. AVT-AS aims to deliver high-quality services to the customers in photogrammetry and remote sensing.

The resulting expectations and requirements, as well as other technical, economic and scheduling agreements from the order are fulfilled and are intended to ensure the complete satisfaction of the customers.

The management sees it as an essential task to promote the sense of responsibility and quality of the employees, as well as to define the responsibilities and processes for all quality-influencing work and factors.

The management defines quality objectives and periodically evaluates them for their appropriateness. It regularly informs itself about the achievement of the quality objectives, evaluates the Quality Management System and reviews the implementation and effectiveness of adopted measures for improvement. Written records of this will be kept and maintained.

The management undertakes to apply the QMS described in the Quality Management Manual and to continuously improve its effectiveness. For day-to-day operations in connection with the QMS, the management appoints a Quality Manager, in charge of the implementation of the QMS, but the overall responsibility for the QMS lies with the management.

Publication of the quality policy

The management ensures that the quality policy is communicated, understood and respected at all levels of the company through exemplary actions, regular employee interviews, group meetings and other appropriate measures, such as training courses, newsletters, contributions on the website and on social media as well as postings.

Each functionary named in the QMM and in the Procedures is responsible for ensuring that the provisions made to ensure the quality of the products and services to be delivered are complied with in all areas of their competence. This includes the responsibility of all employees to ensure compliance in their area of responsibility.

The employees of AVT-AS are actively involved in quality responsibility and thus make their contribution to quality management. Employees are also encouraged to constantly contribute to the improvement of the QMS.

All employees have access to the QMM, the Procedures and other documents available on the AVT GROUP intranet.

Roles, responsibilities and powers in the organization

The main office of AVT-AS is in Greven, by FMO International Airport.

Functional areas and their interrelationships within the group companies, including responsibilities, powers, organisational dependencies and interfaces, have been defined to enable an effective QMS and made known to all employees in the form of Procedures, job descriptions and organisation chart.

The organisational freedom necessary to carry out quality related tasks is defined in the Procedures.

Organisational structure

Functional areas and their interrelationships within the group of companies, including responsibilities, powers, organisational dependencies and interfaces, have been defined to enable an effective QMS and made known to all employees in the form of QMV, job descriptions and the organisation chart. The organisational freedom necessary to carry out quality-related tasks is defined in the QMV.

Competences and responsibilities

The operational hierarchy of the AVT-AS includes the following levels:

- Board of Directors
- CEO
- Office Managers
- Project Managers
- Employees
- Employees in training (apprentices)